

Dr. Babasaheb Ambedkar Open University
Term End Examination July – 2021

Course	: BBAR/DBAR	Date	: 30-July-2021
Subject Code	: BBAR/DBAR-204	Time	: 01:00pm to 03:00pm
Subject Name	: Individual and Organisational Behaviour	Duration	: 02 Hours
		Max. Marks	: 50

Section A

Answer the following (Attempt any two) (20)

1. Discuss the Disciplines that Contribute to the OB Field.
2. Explain the Big Five Personality Model.
3. Discuss any two theories of Motivation.
4. Explain the Potential Sources of Stress at Work.

Section B

Answer the following (Attempt any three) (15)

1. Explain the Stages of Group Development.
2. Write a note on Non-Verbal Communication.
3. Discuss the Causes of Political Behavior.
4. Explain the Types of Conflict.
5. Write a note on Span of Control.

Section C

Part – A (Multiple Choice Questions)

(10)

- 1 Employee loyalty toward the organization is a significant factor in :
A Job displacement B Continuance commitment
C Affective commitment D Employee turnover
- 2 Organizations need to be sensitive to sources of stress, which include all of the following except :
A Work B Nonwork
C Global D Resource
- 3 _____ is bulk of effort allocated.
A Direction B Intensity
C Persistent D Ability
- 4 Which of the following is NOT one of the leadership theory categorization factors?
A Traits B Attitude
C Behavior D Contingency
- 5 The use of power and influence in organizations is referred to as:
A Manipulative B Negative
C Organizational Politics D An alternative to authority
- 6 If a person can affect the thoughts, behavior, and feelings of another person, she has :
A Influence B Power
C Authority D Dominance

